







## Order To Cash Training

Department of Budget & Finance Suzie Bishop

### Agenda

- Chatfield's & SpeedCharts
- Chargecodes
- Cash Register Not Reset or Z'd Out
- Adjustments
  - Post FAR
  - P&P and CCU Adjustments Returning funds
  - COSA Fee Adjustments
  - District Court Only Adjusting Funds Received
- Revenue Refunds
  - Review Vendors
  - Voucher & Bill Entry
- Revenue Reports
  - Important Reports & Queries
  - Trial Balance
  - Detail Trial Balance
  - Revenue Detail Activity Report
- Reconciling Clearing Accounts
  - Ledger Activity
- Voucher Activity Inquiry
- End of Month Overview
  - EOM Local Revenue Disbursement Flowchart
  - Processing Checklist
  - EOM Local Revenue Disbursement Tips
  - Closing Periods
  - Process EOM
- How to Schedule a Query
- Open Forum & Questions

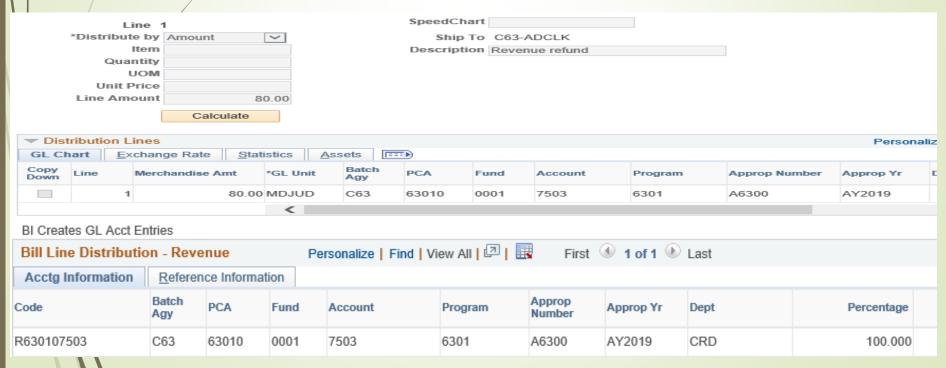
### Understanding Chartfields in GEARS

- The Judiciary's full chartfield stream consists of 7 fields of information, which when combined define the proper allocation of transactions within general ledger, budgeting and revenue recording.
- All fields of the Chartfields are required to define and validate funding.

Batch Agy	PCA	Fund	Account	Program	Approp Number	Approp Yr
C63	63010	0001	7503	6301	A6300	AY2019

### What is a SpeedChart?

- A SpeedChart code is used to automatically populate 5 of the 7 fields that make up the Chartfield string. The Code is also used as a Speedchart in billing, enter the revenue code and all fields will populate except for Dept.
  - Increases data efficiency by reducing the number of keystrokes.
- Enter your Program Cost Account (PCA) in the SpeedChart field and the system will auto populate Batch Agency, Fund, Program, Appropriation Number, and PCA.
- In most cases, you will need to enter the two other fields, account and Appropriation Year.
- Enter the Appropriation Year (year is based on the ending period of the current fiscal year, i.e., AY2019, unless the revenue was accrued).



### Chargecodes

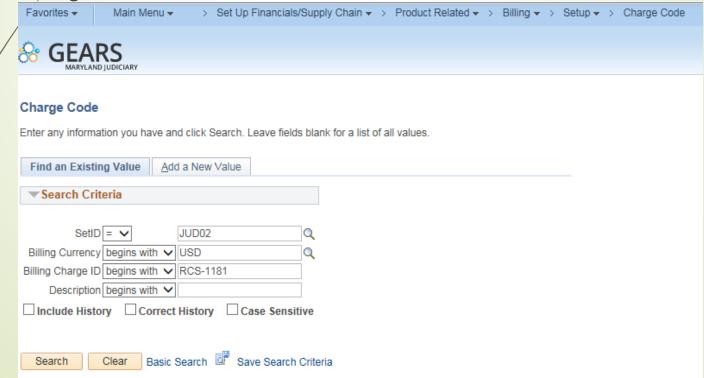
How To Look-up a Charge Code

This step is listed to help familiarize you with how to locate the Revenue Allocation for a specific charge code.

NAVIGATION: Main Menu > Set Up Financials/Supply Chain > Product Related > Billing \$etup > Charge Code

The charge code search criteria page will display.

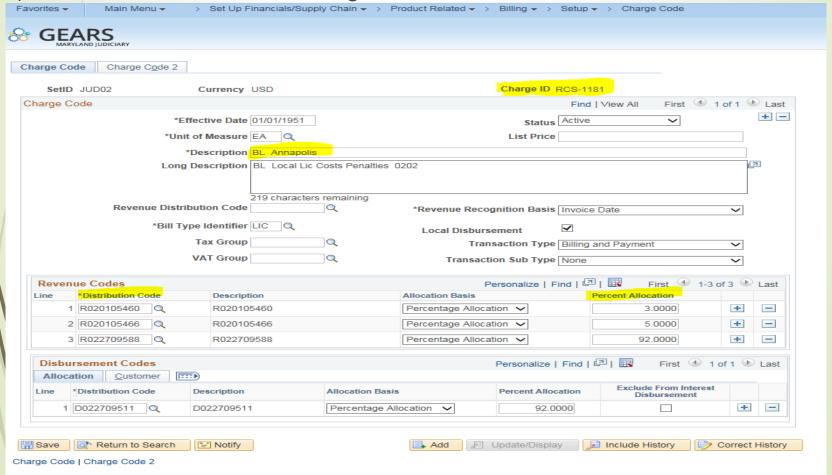
- a. **SetID**: Enter JUDxx for your batch county
- b. Billing Charge ID: Enter the full charge code id or a portion.
- c. Description: change too Contains: Enter a portion of the charge code description
- d. Select the charge code link.



### Chargecodes-continued

### The charge code page will display once you select a charge code.

of these codes will need to be added to the **Acctg – Rev Distribution** page to accurately complete the allocation for this charge code.



### Cash Register Reset or Z'd Out

Occasionally, there may be an instance when a cash register was not Reset or Z'd Out on the day in which the Funds were received.

The below instructions are to be used if one or more of the registers was NOT Reset or Z'd-OUT from the previous evening.

As always, please contact Service Now should you have any questions or issues.

### RCS/UCS:

- If the deposit has **not** been sent to the bank, the recommendation is to include both days work (previous day and current day) in the Z-Out for the current day and have just one deposit ticket for both days work.
- If the deposit was sent to the bank ,then perform the Reset for RCS, or the X-Out and then Z-Out process for UCS for the missed day's work. This will mark the previous day's work with the current date as the z-date.
  - Registers can continue to be used for current day's activity without any impact.
  - Go to JIS Bus confirm the previous day's totals are correct. Submit data to GEARS.
  - Go to GEARS following the GEARS Daily Deposit instructions, enter the Treasury Code (6 digit Deposit Number in both rows, row with yesterday's date and the row with todays date) and complete all queries, reports and processes.

## Cash Register Reset or Z'd Out continue

### However if:

- You have already completed the previous day's work in GEARS except for this register, then you will need to add a different Treasury Code (Deposit Ticket number) in GEARS. Use the next one in your stack with a note that this was used for Register XXX not Reset until the morning of xx/xx/20xx. Complete all queries, reports and processes.
- Send an email to Suzie Bishop and Vesta Davis informing them of the error so they are aware of it and can inform GAD.
  - Include the following information in your email to DBF:
  - Treasury Code (deposit id)
  - Actual Date Deposit was sent to the bank
  - Deposit Amount
  - Z-Date. (the z-date will be the date the RESET or Z-OUT occurred)
  - CCS: (Stand-alone registers Circuit Courts)
  - CCS disks are created one at a time. Each Z-Out creates a disk with a text file.
  - Modify the date to the correct Z-Out date and load the disk to the JIS Bus.
  - Go to JIS Bus confirm the previous day's totals are correct. Submit data to GEARS.
  - Go to GEARS following the GEARS Daily Deposit instructions, complete all queries, reports and processes.
  - Exception: if the Z-Out date was not modified, please enter a Help Desk ticket.

### Adjustment Types

- JDP (Adjustment Deposit)-To reduce or increase revenue for cash or check payments only as a post-Z adjustment, when a chargeback is expected from the bank.
- JAD (Adjustment Other)-To move the revenue from one charge code to another as a post-Z adjustment.
- JCR (Adjustment Credit Card)-To adjust the credit card deposit after the FAR Report has been completed.
- JCU (Adjustment CCU)-To adjust the CCU deposit after the FAR Report has been completed.
- JPP (Adjustment P&P)- To adjust the P&P deposit after the FAR Report has been completed.
- JBC (Adjustment Bad Check)-To reduce revenue collected for a returned check that was received.
- ► JER (Adjustment E-Recording)- To allocate E-Recording Payments.
  - JEC (Adjustment Echecks)- To adjust electronic check after the FAR report has been completed. **Note:** Echecks and Credit Cards will be on the same FAR report.

### Adjustments-Post FAR

Occasionally there may be an instance when the Funds Allocation Report did not accurately reflect the deposit amount or allocation, and was not caught prior to running the Single Action Invoice process. Making a correction for this is referred to as a Post Far Adjustment. There are 2 basic types of Post FAR Adjustments that may be needed. The format of the Bill Lines will determine the type of adjustment made.

- 1. Use Scenario 1 JDP (Adjustment Deposit): To adjust the Deposit Revenue amount as a Post-Z Adjustment. (Either Reduce or Increase the Revenue for Cash or Check payments only).
- 2./Use Scenario 2 JAD (Adjustment Other):
  - a) To move the Revenue from one Charge Code to another Charge Code as a Post-Z Adjustment,
  - b) To make an amount correction for a Credit Card or STARS payment method.

### Adjustments-Returning Funds to P&P

Complete the Journal Adjustment Form
 Examples are provided

Email the form to the Revenue email below.

Devra Moulton -DPSCS- devra.moulton@maryland.gov

Judiciary Finance Revenue Circuit Court - <u>jfrcs@mdcourts.gov</u>

Judiciary Finance Revenue District Court - <u>judfinrevdc@mdcourts.gov</u>

#### Refund Fund to P&P

	(	DBF	interna
Journal ID#			
Exclude JID#			
FMIS JE#			
Date Posted			
Agency Ref.#			
Prepare By:			
Approved By:			

(Note: Complete the area highlighted in yellow, Replace XX with location code)

LOCATION:

		FINANCIAL	BATCH			DEBIT	CREDIT			
REASON FOR ADJUSTMENT	FY	AGENCY	COUNTY	PCA	OBJECT	AMOUNT	AMOUNT	TC	REV.	P&P
Return Fund to	××	C00	CXX	XX240	9651			411		Invoice#
Parole and Probation		Q00		CC520	na		-	414	REV.	Name#
										DPP#
										Docket#
										Invoice#
										Name#
										DPP#
										Docket#
									·	

### Adjustments-Returning Funds to CCU

Complete the Journal Adjustment Form
 Examples are provided

2. Email the form to the Revenue email below.

Judiciary Finance Revenue Circuit Court - - <u>ifrcs@mdcourts.gov</u>

Judiciary Finance Revenue District Court - <u>judfinrevdc@mdcourts.gov</u>

Refund Fund to CCU								(	DBF in	nternal use only)	
							Journal ID#				
							Exclude JID#				
							FMIS JE#				
							DATE				
							Agency Ref#				
							Prepare By:				
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LOCATION:					-						
							Approved By:				
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		FINANCIAL	BATCH			DEBIT	CREDIT				
EASON FOR ADJUSTMENT	FY	AGENCY	COUNTY	PCA	OBJECT	AMOUNT	AMOUNT	TC	REV.	DESCRIPTION	_
eturn Fund to	xx	C00	CXX	XX010	5468			411			
entral Collections		F10	na	12257	9651		-	410			
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### Adjustments-COSA Fees

Complete the Journal Adjustment Form
 Examples are provided

2. Email the form to the Revenue email below.

Judiciary Finance Revenue Circuit Court - <u>ifrcs@mdcourts.gov</u>

Judiciary Finance Revenue District Court - <u>judfinrevdc@mdcourts.gov</u>

									(DBF internal use
						Journal Adjustmen	t	GEARS JID#	
					C	ourt of Special Appe	eal	GEARS Exclude JID#	
								FMIS JE#	
								DATE	
							Court Reference #		
LOCATION							Prepared By:		
(only complete the areas in yello	w, repla			cation code,	)				
	FY	Financial				DEBIT	CREDIT		
REASON FOR ADJUSTMENT		Batch	Agency	PCA	OBJECT	SUM AMOUNT	SUM AMOUNT	TC	CASE NAM
Transfer Appeal Cases to	XX	C00	CXX	XX010	5466			411	
Court of Special Appeals			CXX	XX030	6234			411	Case Number
			C2R	2R010	6213		-	410	
			C2R	2R030	6234		_	410	Case Number
									Case Number
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revised 7/1/16 smb	-					-	-		
	-	-							

### Revenue Refund Process

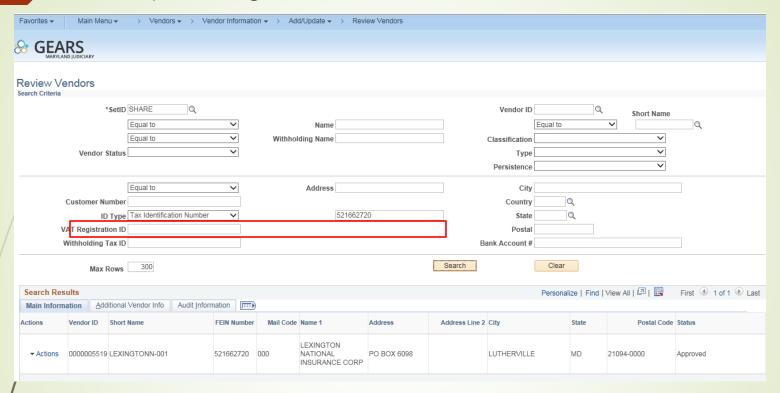
- Revenue Refunds are required when an overpayment is received and a refund check needs to be issued. This is a 2-part process. Please be sure both parts are completed.
- Part 1. Enter a new voucher in Accounts Payable to send a check to the vendor.
- Part 2. Enter an adjustment bill in billing to capture the charge code of the refund, so that the EOM Local Revenue process will be adjusted accordingly. (District Court locations need to process this adjustment ONLY if the refund is for a Local Revenue item.)

**Note:** Verify that you are using the correct PCA codes. Revenue PCA's are all numeric (ex. 01010).

### **Vendor Search & Verification**

Searching for Vendor by FEIN# or SS# is recommended.

Example: Lexington National Insurance: 52-1662720



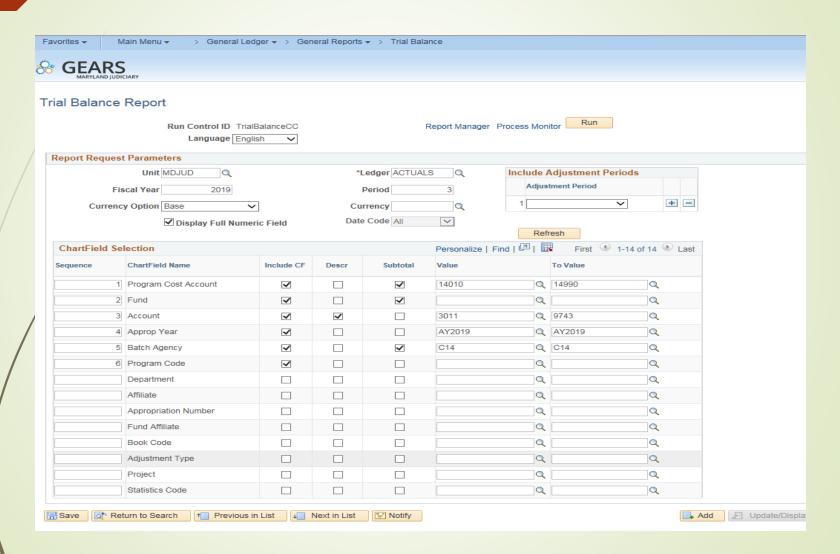
- Verify that the vendor information in GEARS matches your invoice:
  - ◆ FEIN#
  - Remit to Address
  - Complete a Vendor Maintenance form if changes are needed.

## OTC Important Reports & Queries

No.	Used When?	Report/Query Name	Description	Navigation
1	Daily Bus	Fund Allocation Report	(deposit ticket #) and Z-Date. This report is for Cash	Main Menu > Billing > Interface Transactions > AOC All Fund Allocation Rpts
2	Daily Bus	AOC_CHARGE_ID_ALLOCATIONS	List of all cash and check bills. Can be run daily, monthly for all accounts or an individual account.	Query Viewer
3	As Needed	AOC_AP_REV_REFUNDS	List of Vouchers entered for Revenue Refunds. Displays vendor, date paid, and state check number once issued.	Query Viewer
4	Local Rev EOM	AOC_LOCAL_REVENUE_DISBURSEMENT	List of Local Revenue Bills and Vouchers disbursed for a given month.	Query Viewer
5	Local Rev EOM	Disbursement Transmittal Summary	Listing of bills to be disbursed to Local Agencies	Maryland Judiciary>Reports>Disbursement Reports
6	Local Rev EOM	AOC_CHARGE_ID_ALLOC_EOM	List of all bills and all payment methods for all bill types, that have a charge code on the bill that should be distributed to a local agency. Intended to be run monthly to balance your LRV, Local Revenue Disbursement Bill.	Query Viewer
7	Research	AOC_BILL_ADJUSTMENTS	Report of all bills with a bill type other than BUS. (i.e. JAD,JBC, etc) by date range	Query Viewer
8	Research	AOC_CHARGE_ID_ALLOC_1CODE_EO M	List of transactions for a range of dates or one date for one charge code for all bill types including adjustments.	Query Viewer
9	Research	AOC_CHARGE_ID_LIST_WDISBURSMNT	List of all charge codes and applicable disbursement information available to your court.	Query Viewer
10	Research	AOC_CHARGE_ID_LISTING	List of all charge codes available to your court.	Main Menu > Reporting Tools > Query > Query Viewer > AOC_CHARGE_ID_LISTING
11	Research	AOC_CHARGE_ID_ALLOC_BY_ACCT		Main Menu > Reporting Tools > Query > Query Viewer > AOC_CHARGE_ID_ALLOC_BY_ACCT

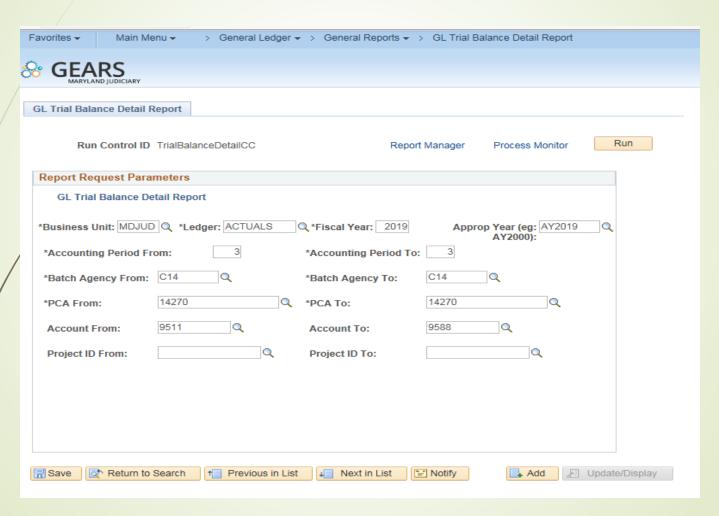
### Trial Balance Report

Main Menu>General Ledger>General Reports>Trial Balance



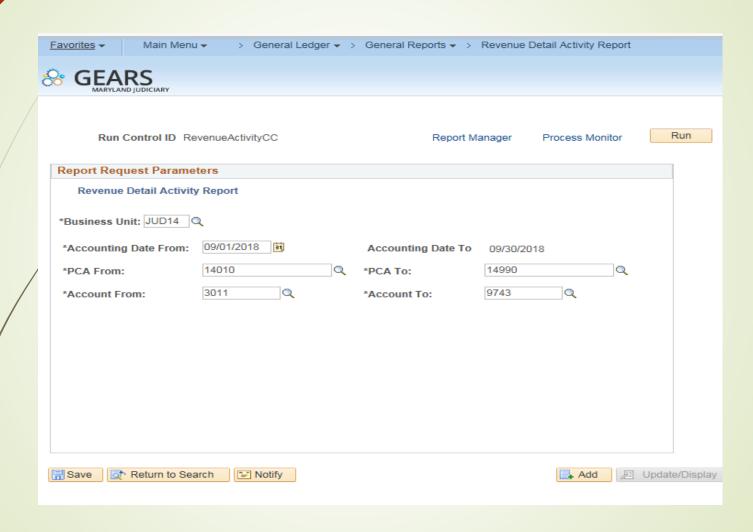
### Detail Trial Balance Report

Main Menu>General Ledger>General Reports>GL Trial Balance Detail Report



### Revenue Detail Activity Report

Main Menu>General Ledger>General Reports>Revenue Detail Activity Report



### Reconciling Clearing Accounts

All Clearing Accounts should be reconciled monthly. This includes CCU, P&P, Chargeback and Judgment Liens. If there are any remaining balances, they should be easily identified and accounted for. At the end of the fiscal year, all clearing accounts must net to zero. Accruals at year end may be necessary for account balances, but only with proper supporting documentation.

### So what report should you use?

We recommend using the Ledger Activity Report. This report will show you both receipt and allocation accounts.

**Helpful hints:** When reconciling Judgment lien, if the journal ID begins with '000' the entry was posted by DBF. If you open the journal and click on the attachment, the supporting documentation can be viewed.

# Reconciling Clearing Accounts General Ledger Activity Set up

How to run the General Ledger Activity Report?

Navigation: Main Menu > General Ledger > General Report > Ledger Activity

### Enter the criteria below:

- General Ledger Run Control ID, create a new one.
  - Name examples: LAP&P or LACCU
- Select a Leger Actuals
- Enter Fiscal Year 2019
- ▶ Enter a Period From: 1 To: 12
- Select the checkbox Show Journal Detail
- Click the Refresh button to show Chartfield Selection Screen

## Reconciling Clearing Accounts

### General Ledger Activity Set up Continued

- Sequence The order in which the information will appear on the report. Batch Agency, PCA, Account and Fiscal Year
- Click the select box that corresponds to the chartfield to display on the report. For Batch Agency, PCA and Account, check the following boxes: Include CF, Summarize, and Detail. For Appropriation Year, check only the include CF box.
- Value: (replacing XX with JUD Number/Batch Agency)
  - Batch Agency CXX

► Central Collections (CCU)	PCA XX010	Account	5467	to 5468
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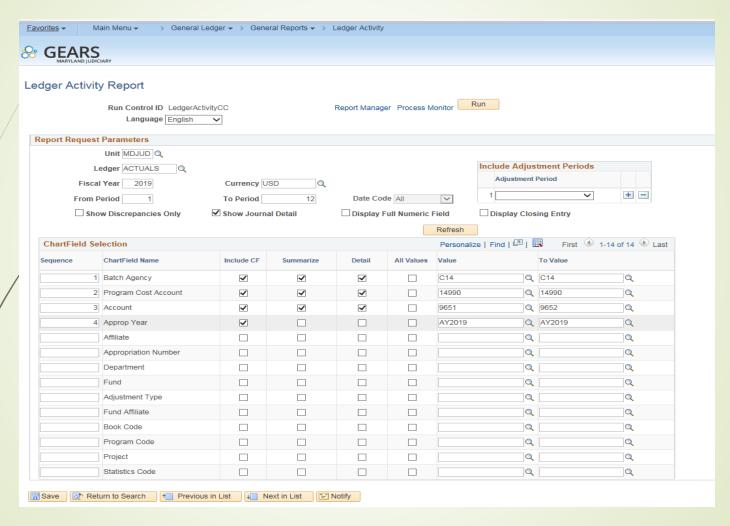
► Chargeback Clearing PCA XX990 Account 9651 to 9652

▶ Judgment Lien PCA XX290 Account 9654 to 9654

- ► Fiscal Year
- ► Click Save

### Ledger Activity Report

Main Menu>General Ledger>General Reports>Ledger Activity



## **Voucher Activity Inquiry**

### Breadcrumbs:

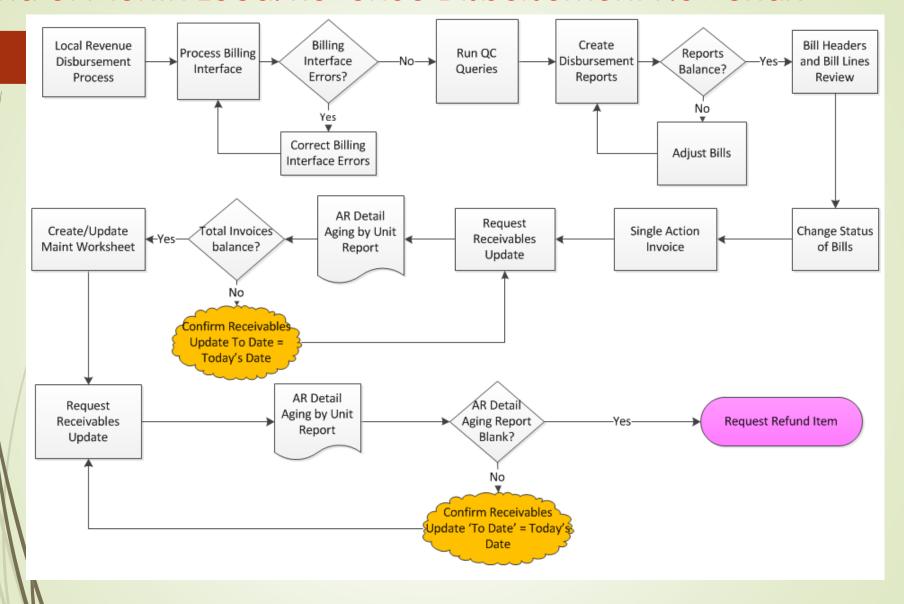
Accounts Payable>Review Accounts Payable Information>Vouchers>Voucher Activity Inquiry

- The inquiry page will allow you to search the following criteria: Voucher ID #, PO #, PCA, Entered By, Budget Status, Approval Status, Match Status, Invoice Description, etc.
- Check this inquiry page on a regular basis to ensure all vouchers are moving forward in the payment process.
- For revenue refunds, please use your location's revenue PCA and a date range.

### Voucher Activity-Statuses

- Not Submitted / In the field If the voucher does not meet the criteria for being moved into the DBF queue, it would show this status. i.e., not submitted for approval, not budget checked.
- DBF in Process The voucher has been placed in a Control Group for payment. The control group can be found on the AOC MD payment tab of regular entry, Control Group ID.
- DBF Processing Hold –This status would capture those vouchers that are in one of the DBF special hold control groups.
- Submitted to State The voucher has been submitted to the state for payment via our daily electronic file, as evidenced by the population of the ref document number. This information is found on the AOC MD Payment tab of the regular entry.
- Paid by State The voucher has payment information from the state in the AOC MD payment tab of regular entry.
- Cancelled Payment The voucher went through the payment selection process but subsequently, the payment was cancelled.
- Closed The voucher was posted and then subsequently closed.

### End of Month Local Revenue Disbursement Flowchart



## Processing Checklist

Frequency	Court(s)	Task	Due Date	Send to:
Daily:				
	CC/DC	Deposits	Daily	
Monthly:				
	CC/DC	End of Month - Local Revenue	15th of the month	
	СС	Journal Adjustment - Court of Special Appeals	As needed	
	CC/DC	Journal Adjustment - Bad Checks	Weekly	
	CC	Journal Adjustment - Parole and Probation	3rd week of the month	UCS reports & adjustments to DBF- Revenue email
	CC	Journal Adjustment - Returning funds to P&P	3rd week of the month	To DBF email
	CC/DC	Journal Adjustment - CCU allocations	3rd week of the month	UCS reports & adjustments to DBF- Revenue email
	CC/DC	Journal Adjustment - Returning funds to CCU	3rd week of the month	To DBF-Revenue email
	CC/DC	Revenue Refunds	Daily	
V	CC/DC	DC Appeals to CC	3rd week of the month	To DBF-Revenue email
	MDEC Only	Judgment Liens	3rd week of the month	To DBF-Revenue email
Reports:				
	CC	Non Resident Tax (MW506) Report	15th of the month	To DBF-Revenue email
	CC/DC	Escrow/Court fund Accounts (include Bank Statement)	CC – Quarterly DC -Yearly	To DBF-Revenue email
	CC/DC	Accounts Receivable Summary for Month Ending	15th of the month	To DBF email (Hoa Dagirmanjian)

### EOM Local Revenue Disbursements Tips

- District Court Run the AOC\_CHARGE\_ID\_ALLOC\_EOM query. If the Query does not produce any results, you have no transactions to process for the month. There are no processes to be done.
  - Balance the money collected and adjusted with the Disbursement Summary Report. If this does not balance, identify the difference to make a correction. If you need assistance, contract service now and someone from the GEARS OTC Team will contact you.
- Circuit Court Run the AOC\_CHARGE\_ID\_ALLOC\_EOM query. The total should equal the amounts on your Disbursement Transmittal Summary Report.

Do not rely only on the R-1 report to see if there are local transactions to process. This report will not include any adjustments that were made during the month.

### Closing Periods

Close date will be around the 15th of the Month. See schedule below for FY19:

MONTH	LAST POSTING DATE
October	November 15
November	December 17
December	January 15
January	February 15
February	March 15
March	April 15
April	May 15
May	June 17
June	Please follow deadlines that will be published in the year-end schedul

- This means all processing that should be reflected in a particular month's work would need to be completed by the posted date:
  - Refunds
  - End of the Month work
  - Order to Cash Interest will be shifted forward and processed in the following month:
    - For example, if your court processes interest on a monthly basis, the August interest received (usually by September 15<sup>th</sup>) would be processed in your September EOM work, rather than waiting to receive the interest amount to process your August EOM disbursements. The same principle would apply to quarterly interest disbursements.
    - Exception: At Year-end, everyone will need to wait for the June interest to complete their final year-end disbursements.
- Months will be officially closed within the GEARS system to prevent further processing and messages will be received if attempts are made to process transactions in closed months.
- The DBF suggests that courts attempt to have their EOM month process completed by the 10<sup>th</sup> of each month to comply with the close schedule.
- When an error message is received, please reference the "What To Do" document on the GEARS website under the General Section of the Tip Sheet page.

### Process End of Month

### Following the OTC Manual

- STEP 1: Create Local Revenue Bills
- STÉP 2: Run the Billing Interface
- STEP 3: Verify Data
- STEP 4: Run Disbursement Reports
- STEP 5: Post Local Revenue Interest CIRCUIT COURT ONLY
  - ŞŤEP 5.1 Generate and Print Local Revenue Disbursement Reports
  - ► STEP 5.2 Create a Local Interest Bill
- STEP 6: Update Bill Status
- STEP 7: Process Single Action Invoice
- STEP 8: Run the AR\_UPDATE Process for Local Revenue
- STEP 9: Verify Local Revenue Disbursements
- STEP 10: Run the AR Aging Report
- STEP 11: Create a Refund Worksheet
- STEP 12: Re-Run the AR\_UPDATE Process for Local Revenue
- STEP 13: Re-Run the AR Aging Report
  - STEP 14: Load to AP for Voucher Creation

## How to Schedule A Query

There are times when scheduling a query is beneficial, when either the query takes too long to run or has more rows than can be displayed on a page.

Scheduling a query can be done in three steps:

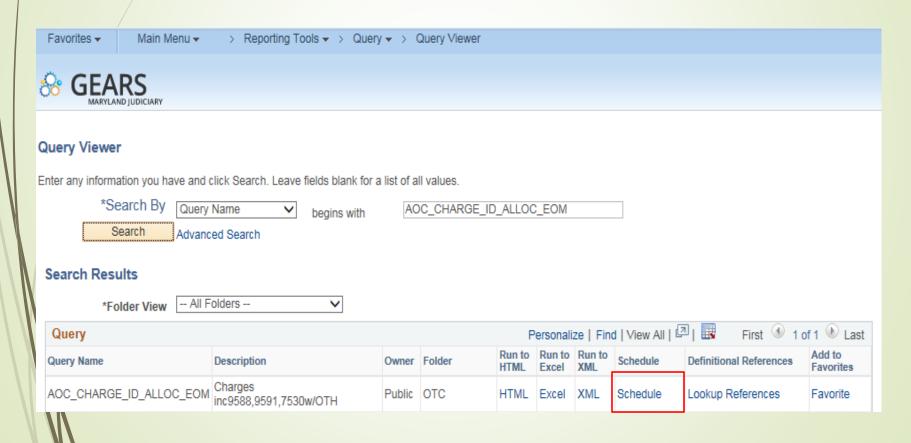
- STEP 1: Search for a Query to Schedule
- ► STEP 2: Schedule the Query
- ★ STEP 3: Open the Schedule Query

**Note:** Instruction can be found on the GEARS, in the General Section of the tip sheets.

## Scheduling a Query

**Step 1:** Search for a Query to Schedule

NAVIGATION: Main Menu > Reporting Tools > Query > Query Viewer



## Scheduling a Query – continued

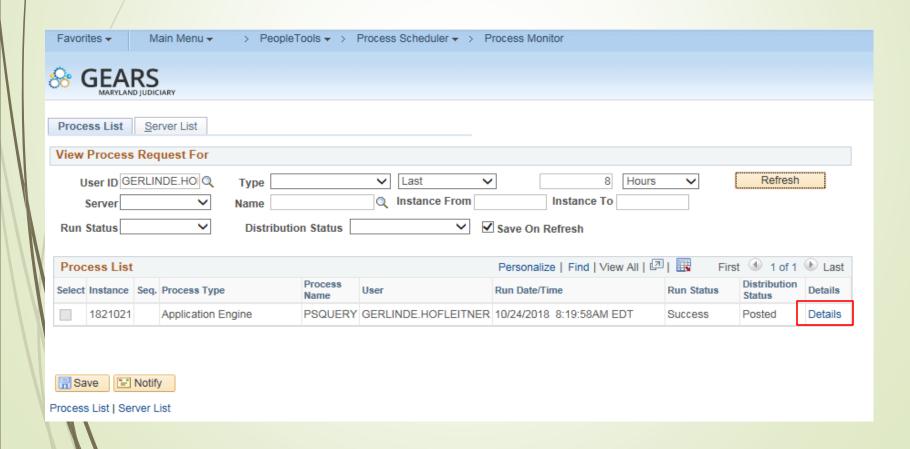
### **Step 2:** Schedule the Query

- Add query name The exact name of the query. For example: AOC\_CHARGE\_ID\_ALLOC\_EOM
- Query parameter Your batch agency, From and To dates
- Schedule Query Enter the desired description
- Process schedule request Enter Date and time in which to run the query
- Query viewer Display query

## Scheduling a Query – continued

Step 3: Open the Scheduled Query

NAVIGATION: Main Menu > People Tools > Process Scheduler > Process Monitor



## Open Forum & Questions

- What other processes or reports would you like to see today?
- Are there any GEARS OTC challenges you are having that we can assist with?
- Any suggestions?
- Any other questions?

### Please feel free to Contact Us:

Help Desk

410-260-1114 or email: ServiceNow <mdcourts@service-now.com>

Suzie Bishop Revenue Supervisor 410-260-1413

> Vesta Davis Lead Worker 410-260-1297